



Policies and Rates

Scale of Charges

A daily stay at GlenanCross GuestHouse with breakfast is from £30 to £40 per person. A double or twin room (non ensuite) with access to shared bathroom for two people with breakfast is £60. A double or twin room (ensuite) for two people with breakfast is £80. From 23 January 2017 GlenanCross GuestHouse will have two additional rooms: (1) a double room (private facilities) for two with breakfast at £70 and (2) one twin room (ensuite) for two with breakfast at £80.

Check-in and check-out

Check-in is from 16.00 to 19.00 hours. If guests do not arrive by 19.00 without telephoning, then the proprietors may consider this a no show and may make the room available for rebooking. In exceptional circumstances they are happy to consider later check-ins, agreed at time of booking. Should a guest contact the proprietors on route to say they will be delayed they will accept this in exceptional circumstance, e.g. severe transport delays. Later check-ins, which have been agreed, may be subject to an additional charge. The proprietors like guests to depart by 10.00 am, although they will consider later checkouts. Should guests leave early, guests are asked to depart quietly, so as not to disturb guests still in bed.

Payment

Payment can be made by bank transfer, cash or card (debit and credit). The proprietors prefer cash payments because card payment incur additional charges. Payment for the stay is normally taken on departure.

Cancellation and deposit.

Cancellation within 7 days of arrival may incur 50 % (of total cost) charge. The proprietors will endeavour to re-let the room and if so they will not make a cancellation charge. GlenanCross GuestHouse doesn't take a deposit for booking.

Pets

GlenanCross GuestHouse no longer takes pets, but will honour previous bookings with pets.

Shuttle

GlenanCross GuestHouse offers a shuttle service to and from the train station, but any other journeys would be charged at a nominal rate (e.g. £5 a journey to Arisaig or Mallaig).

Meals

GlenanCross GuestHouse doesn't provide evening meals, but the proprietors are happy to recommend local restaurants, and on occasion on request they are happy to offer the kitchen to prepare snacks or small meals or hot drinks. Guest should not use the kitchen facilities without agreement. The proprietors are happy to provide plates and glasses on request.

Parking

GlenanCross GuestHouse has free off road parking just behind the stone byre (GlenanCross Guest Parking).

Reductions and additions

GlenanCross GuestHouse's single person reduction is 25% from the full cost of his/her stay. Children under 14 reductions are: (a) 2 or more children 10% and (b) 1 child 5% (where booked in as guests). All children under 2 stay free. We have child travelling cots and high seats. A longer term reduction (on all bookings after 30/07/2016) is 10% for over 3 days continuous stay (not applicable for Expedia or Booking.Com bookings). Additional persons included in any room incur a £10 per person charge per room.

Wifi

Wired internet is available in public areas and is free of charge.

Breakfast

Breakfast is included in the room rate and GlenanCross GuestHouse provides a full cooked Scottish breakfast from 8 to 9 am. An early bird (self-serve) continental breakfast is available for those departing for an early ferry.